



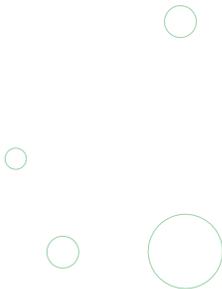
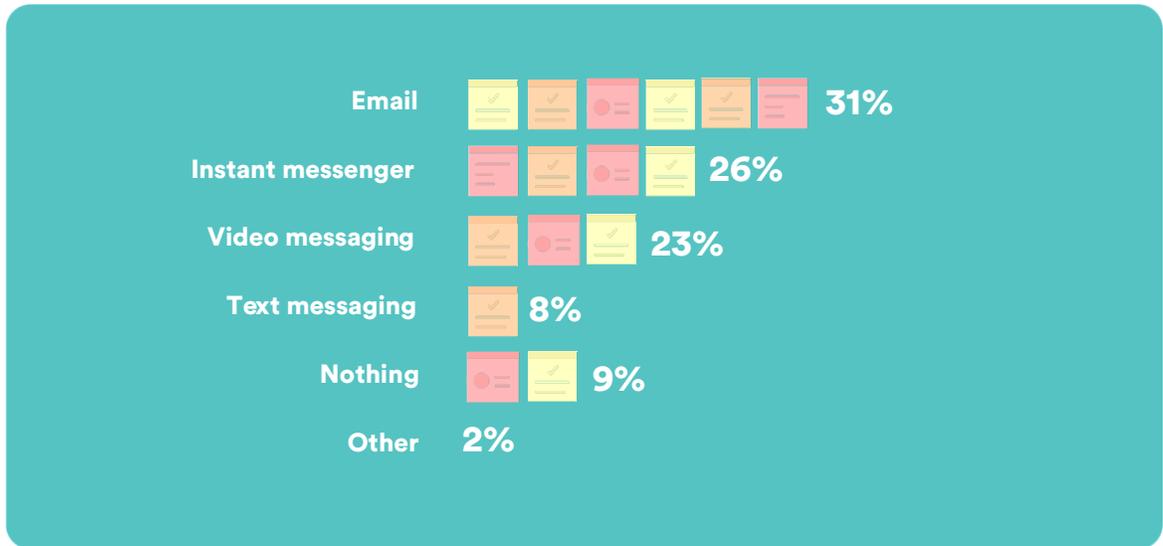
Unblocking Remote Collaboration

by **Outlier Partners** - January 16, 2023

In January, 2023, Bubbles conducted a survey of remote workers to better understand how teams are impacted by the “tools” they use.

Many of the results are surprising.

Q1. If you could replace your live meetings with one of the following, which would you choose?



Q2. Which best describes the current department you work in?

Other (please specify)	27.92%
Customer Support/Service	15.74%
Sales	11.84%
Finance	11.51%
Engineering	11.51%
Marketing	8.97%
Product Management	8.46%
Product Design	4.06%

Q3. When your work is blocked because you're waiting on a colleague to complete their work, how many times, on average, do you have to nudge them before they finally complete their task?

Rarely or never	28.72%
1 time	17.65%
2 times	25.43%
3 times	13.15%
4 times	5.54%
5 times	5.19%
6 times	1.73%
7 times	0.35%
8 times	0.35%
9 time	0.17%
10 times+	1.73%

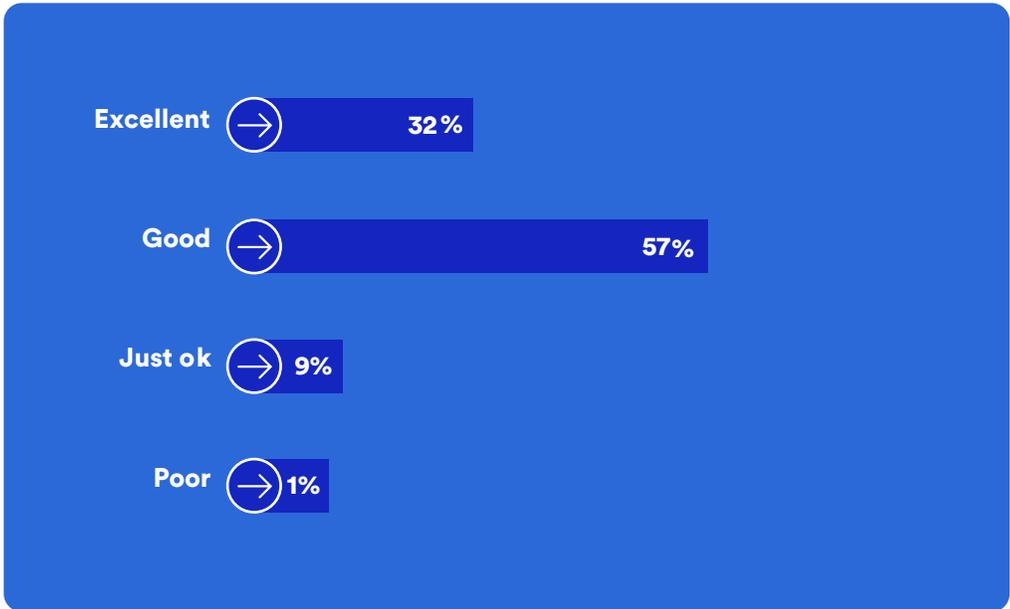
Q4. How often do you feel like your input and requests go into a black hole and get lost in a sea of remote collaboration and communication tools?

Often	17.99%
Sometimes	45.16%
Rarely	24.05%
Never	12.80%

Q5. In your opinion, why do some projects not get completed on time? Select all that apply.

Unrealistic timelines	46.54%
Business priorities changing	35.99%
Getting mixed guidance	35.12%
Not getting the input I need	33.39%
My teammates drop the ball	23.01%
My teammates don't have the skills / tools to complete their assigned tasks	14.88%
I don't have the skills / tools to complete the task	11.59%
I drop the ball	11.25%
Other (please specify)	7.09%

Q6. How would you rate the quality of the work your team does?



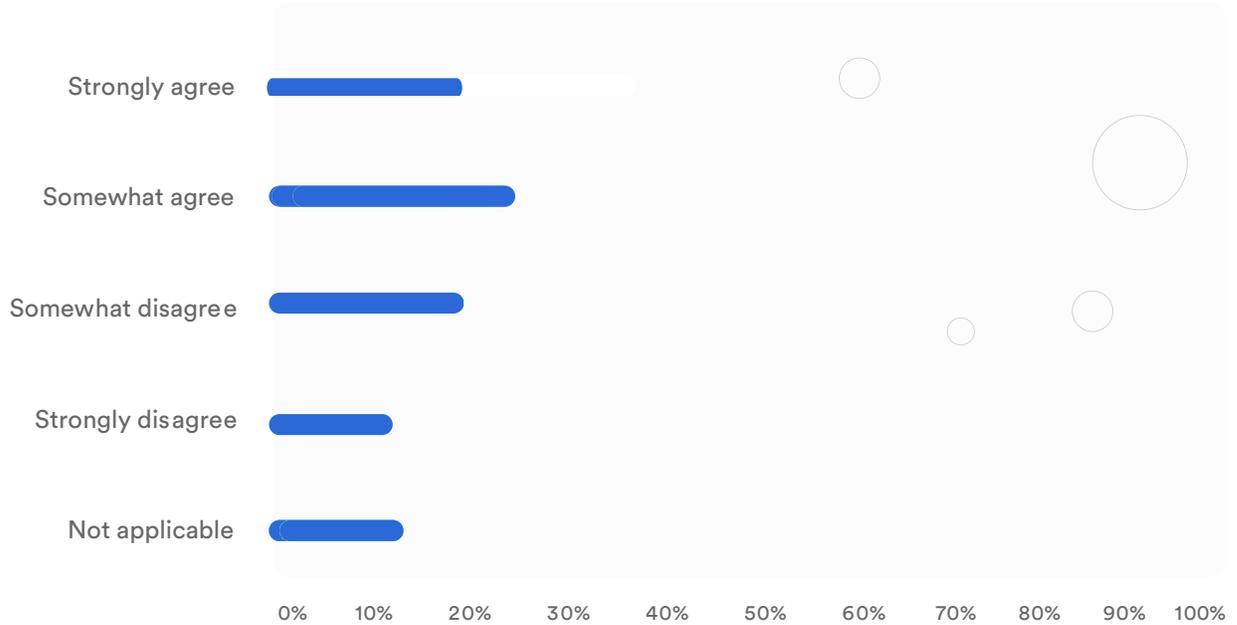
Q7. Which do you agree with more... When I'm not happy with the quality of my team's work...

I think it's **others...**
60%

I think it's **my efforts...**
40%

I think it's a result of others' efforts toward the project	60.90%
I think it's a result of my efforts toward the project	39.10%

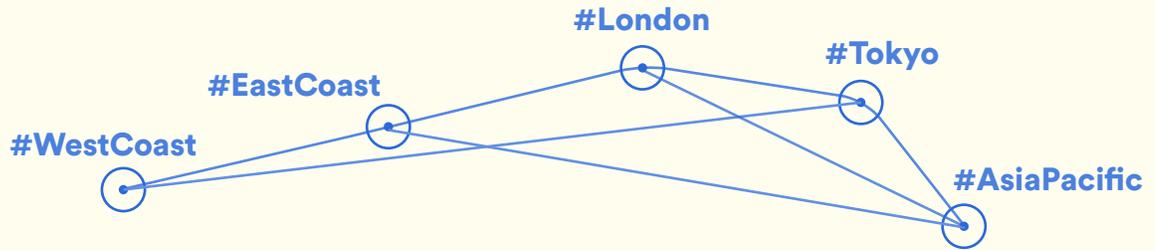
Q8. How much do you agree or disagree with the following statement: The quality of my team's work was better before the Covid pandemic.



Q9. Do you work with anybody who lives in a time zone that is more than 3 hours different from yours?

Yes	41.42%
No	53.38%
Not sure	5.20%

Q10. How often do you work outside of your regular working hours so you can collaborate with teammates who live in a different time zone?



Daily	29.29%
Weekly	33.47%
Monthly	12.55%
A few times per year	24.69%

Q11. How much do you agree or disagree with the following statement: At the end of the meetings I attend, there are often clearly-defined next steps.

Strongly agree	26.74%
Somewhat agree	54.69%
Somewhat disagree	14.41%
Strongly disagree	4.17%

Q12. How strongly do you agree or disagree with the following statement? I believe many of my meetings could happen asynchronously, either via email, instant messenger or asynchronous video.

Strongly agree	36.01%
Somewhat agree	45.28%
Somewhat disagree	15.38%
Strongly disagree	3.32%

Q13. How often are you looking at other internet tabs on virtual video calls?



Often	21.15%
Sometimes	47.03%
Rarely	20.10%
Never	11.71%



**Q14. What are you looking at when you're on video calls?
Select all that apply.**

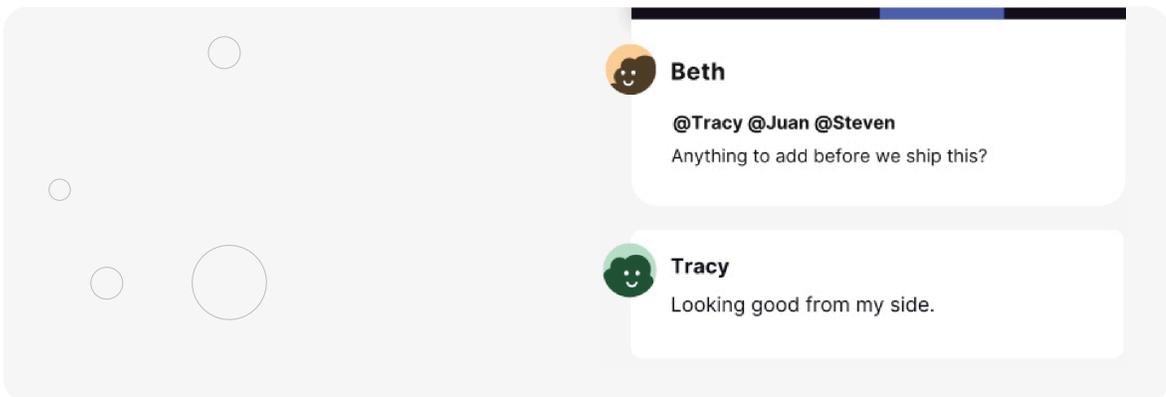
Other work in other tabs or windows	57.95%
News websites	27.69%
Social media websites	30.77%
Responding to emails	56.92%
Responding to instant messages	36.92%
Playing games	7.95%
Other (please specify)	2.56%

Q15. Do you ever intentionally dial into remote meetings just to avoid being on camera?



Q16. Which do you agree with more?

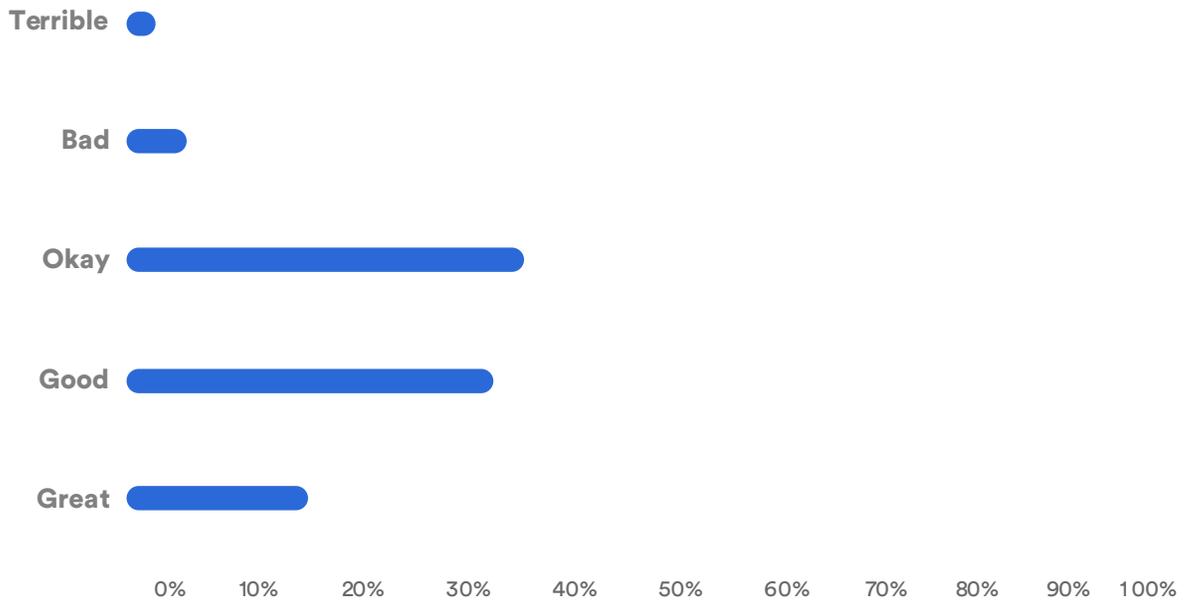
I am more focused on virtual meetings than my teammates	58.42%
My teammates are more focused on virtual meetings than I am	41.58%



Beth
@Tracy @Juan @Steven
Anything to add before we ship this?

Tracy
Looking good from my side.

Q17. How would you rate your manager's skills at conducting and organizing meetings, and post-meeting follow-up actions?



Household Income

ANSWER CHOICES	RESPONSES
\$0-\$9,999	0.00%
\$10,000-\$24,999	0.00%
\$25,000-\$49,999	0.00%
\$50,000-\$74,999	0.00%
\$75,000-\$99,999	0.00%
\$100,000-\$124,999	66.00%
\$125,000-\$149,999	14.00%
\$150,000-\$174,999	16.00%
\$175,000-\$199,999	4.00%
\$200,000+	0.00%
Prefer not to answer	0.00%

Gender

ANSWER CHOICES	RESPONSES
Male	44.00%
Female	56.00%

Age

ANSWER CHOICES	RESPONSES
< 18	0.00%
18-29	50.00%
30-44	28.00%
45-60	16.00%
> 60	6.00%

Device Type

ANSWER CHOICES	RESPONSES
iOS Phone / Tablet	68.00%
Android Phone / Tablet	24.00%
Other Phone / Tablet	0.00%
Windows Desktop / Laptop	4.00%
MacOS Desktop / Laptop	2.00%
Other	2.00%

Region

ANSWER CHOICES	RESPONSES
East North Central	16.00%
East South Central	4.00%
Middle Atlantic	18.00%
Mountain	8.00%
New England	4.00%
Pacific	20.00%
South Atlantic	16.00%
West North Central	2.00%
West South Central	12.00%