



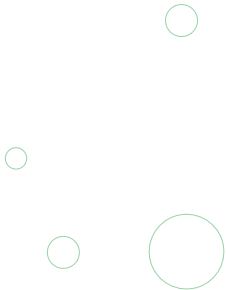
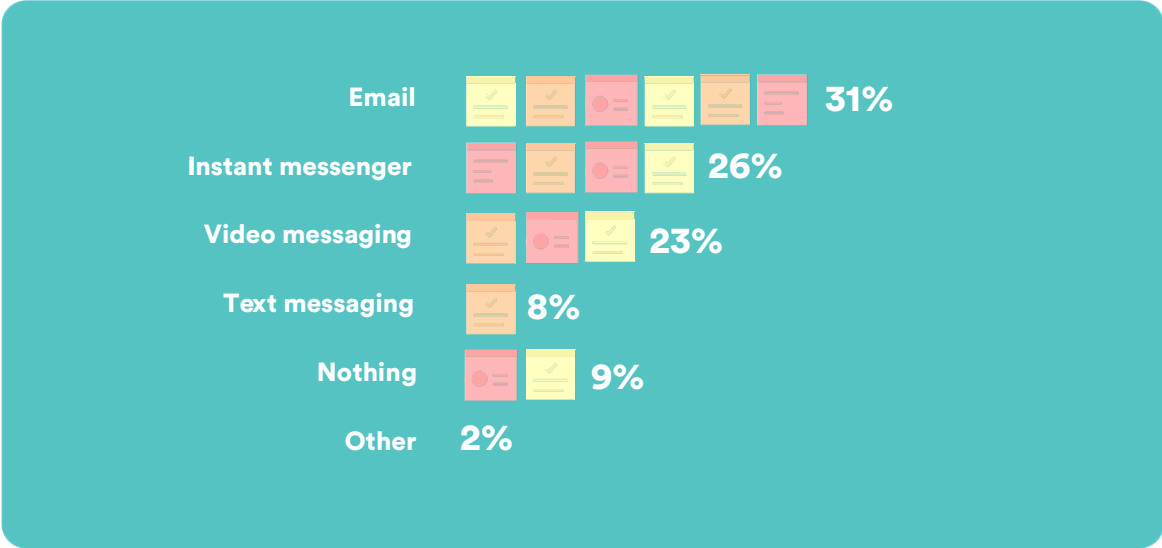
# Unblocking Remote Collaboration

by **Outlier Partners** - January 16, 2023

In January, 2023, Bubbles conducted a survey of remote workers to better understand how teams are impacted by the “tools” they use.

Many of the results are surprising.

## Q1. If you could replace your live meetings with one of the following, which would you choose?



**Q2. Which best describes the current department you work in?**

Other (please specify)	27.92%
Customer Support/Service	15.74%
Sales	11.84%
Finance	11.51%
Engineering	11.51%
Marketing	8.97%
Product Management	8.46%
Product Design	4.06%

**Q3. When your work is blocked because you're waiting on a colleague to complete their work, how many times, on average, do you have to nudge them before they finally complete their task?**

Rarely or never	28.72%
1 time	17.65%
2 times	25.43%
3 times	13.15%
4 times	5.54%
5 times	5.19%
6 times	1.73%
7 times	0.35%
8 times	0.35%
9 time	0.17%
10 times+	1.73%

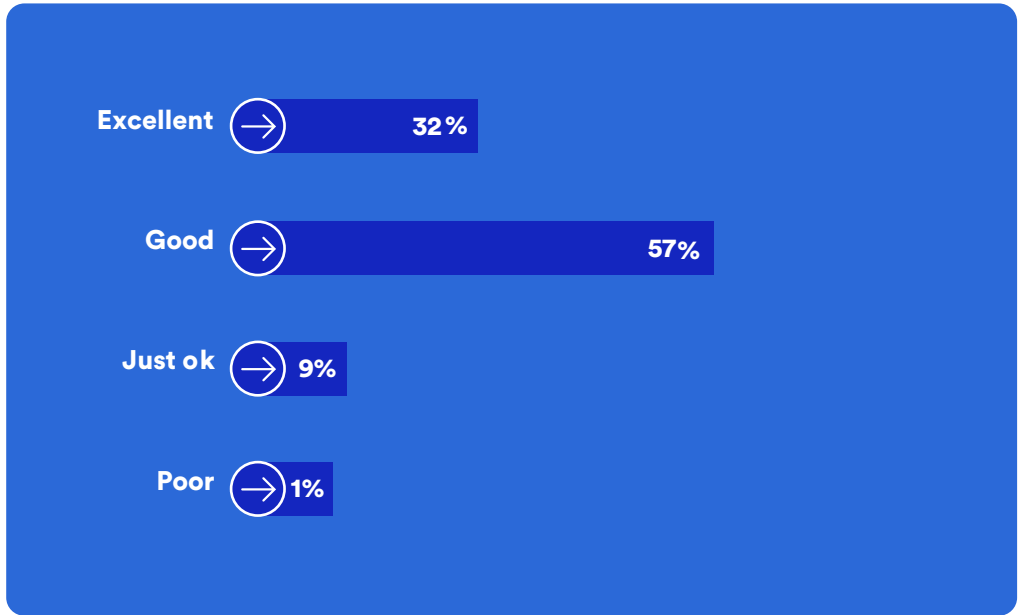
**Q4. How often do you feel like your input and requests go into a black hole and get lost in a sea of remote collaboration and communication tools?**

Often	17.99%
Sometimes	45.16%
Rarely	24.05%
Never	12.80%

**Q5. In your opinion, why do some projects not get completed on time? Select all that apply.**

Unrealistic timelines	46.54%
Business priorities changing	35.99%
Getting mixed guidance	35.12%
Not getting the input I need	33.39%
My teammates drop the ball	23.01%
My teammates don't have the skills / tools to complete their assigned tasks	14.88%
I don't have the skills / tools to complete the task	11.59%
I drop the ball	11.25%
Other (please specify)	7.09%

**Q6. How would you rate the quality of the work your team does?**



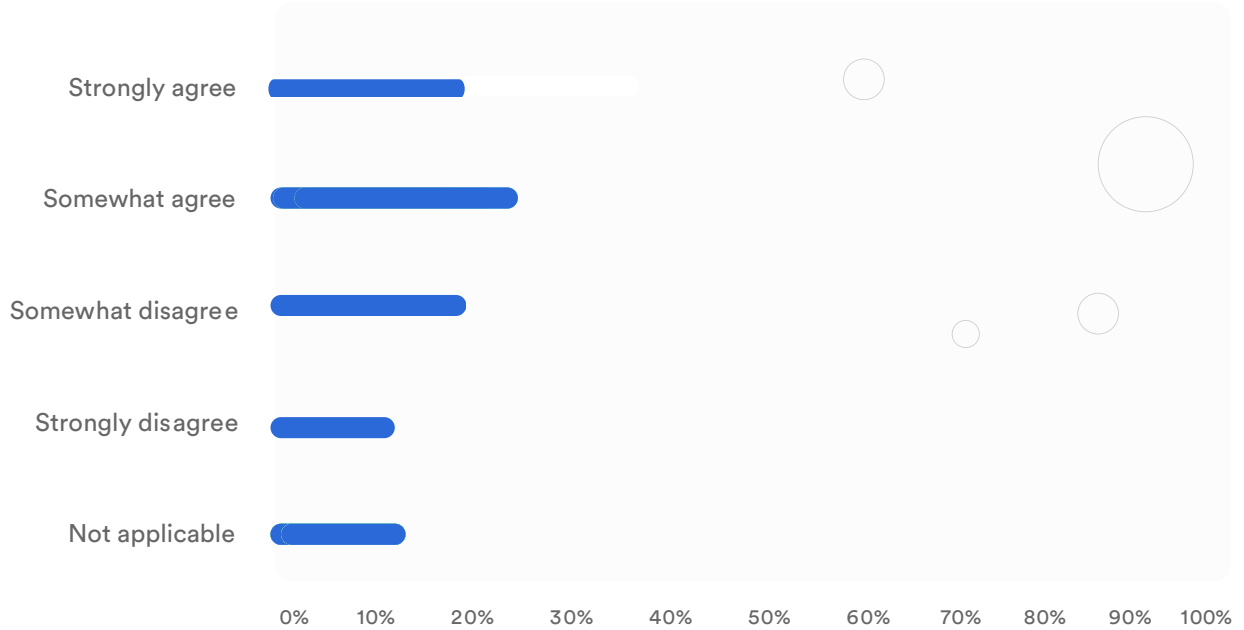
**Q7. Which do you agree with more... When I'm not happy with the quality of my team's work...**

I think it's **others...**  
**60%**

I think it's **my efforts...**  
**40%**

I think it's a result of others' efforts toward the project	60.90%
I think it's a result of my efforts toward the project	39.10%

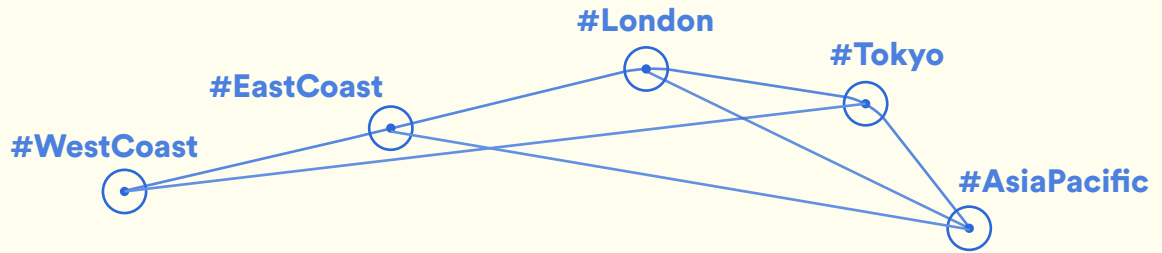
**Q8. How much do you agree or disagree with the following statement: The quality of my team's work was better before the Covid pandemic.**



**Q9. Do you work with anybody who lives in a time zone that is more than 3 hours different from yours?**

Yes	41.42%
No	53.38%
Not sure	5.20%

**Q10. How often do you work outside of your regular working hours so you can collaborate with teammates who live in a different time zone?**



Daily	29.29%
<b>Weekly</b>	<b>33.47%</b>
Monthly	12.55%
A few times per year	24.69%

**Q11. How much do you agree or disagree with the following statement: At the end of the meetings I attend, there are often clearly-defined next steps.**

Strongly agree	26.74%
<b>Somewhat agree</b>	<b>54.69%</b>
Somewhat disagree	14.41%
Strongly disagree	4.17%

**Q12. How strongly do you agree or disagree with the following statement? I believe many of my meetings could happen asynchronously, either via email, instant messenger or asynchronous video.**

Strongly agree	36.01%
Somewhat agree	45.28%
Somewhat disagree	15.38%
Strongly disagree	3.32%

**Q13. How often are you looking at other internet tabs on virtual video calls?**



Often	21.15%
Sometimes	47.03%
Rarely	20.10%
Never	11.71%



**Q14. What are you looking at when you're on video calls?  
Select all that apply.**

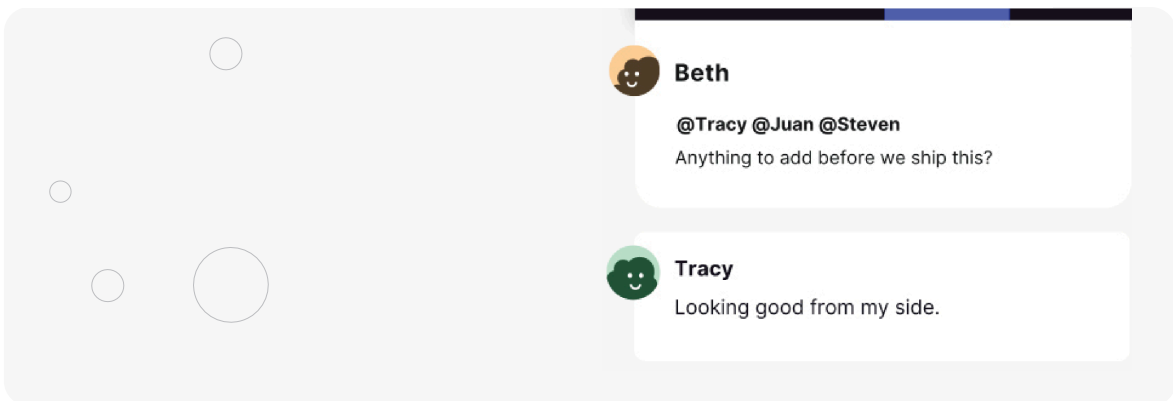
Other work in other tabs or windows	57.95%
News websites	27.69%
Social media websites	30.77%
Responding to emails	56.92%
Responding to instant messages	36.92%
Playing games	7.95%
Other (please specify)	2.56%

**Q15. Do you ever intentionally dial into remote meetings just to avoid being on camera?**



**Q16. Which do you agree with more?**

I am more focused on virtual meetings than my teammates	58.42%
My teammates are more focused on virtual meetings than I am	41.58%

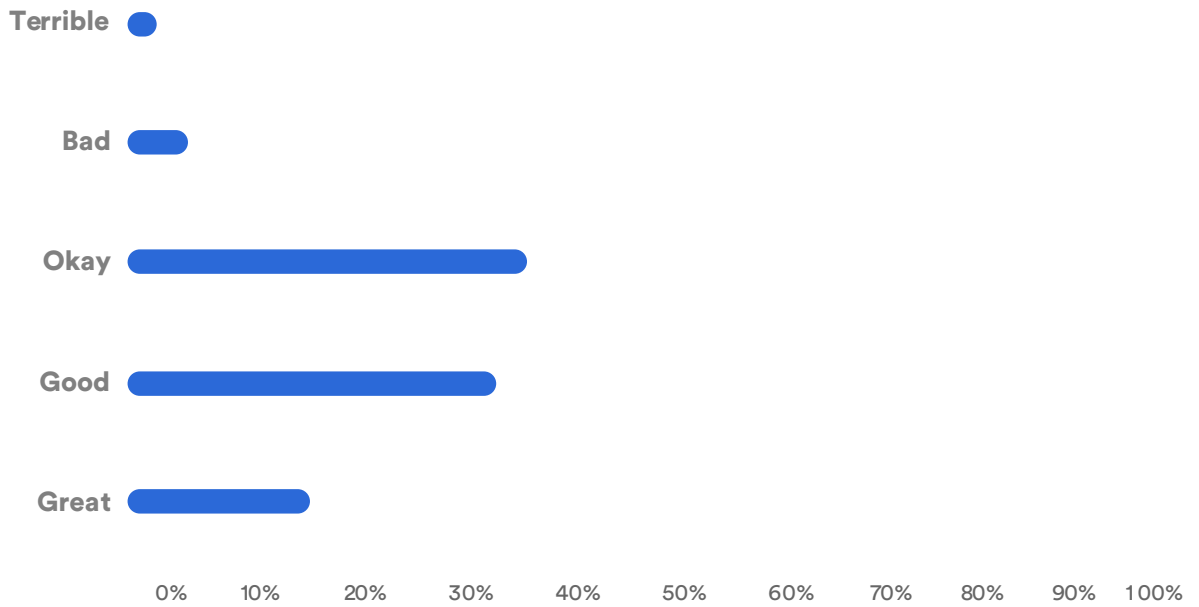


**Beth**  
@Tracy @Juan @Steven  
Anything to add before we ship this?

**Tracy**  
Looking good from my side.



**Q17. How would you rate your manager's skills at conducting and organizing meetings, and post-meeting follow-up actions?**



## Household Income

ANSWER CHOICES	RESPONSES
\$0-\$9,999	0.00%
\$10,000-\$24,999	0.00%
\$25,000-\$49,999	0.00%
\$50,000-\$74,999	0.00%
\$75,000-\$99,999	0.00%
\$100,000-\$124,999	66.00%
\$125,000-\$149,999	14.00%
\$150,000-\$174,999	16.00%
\$175,000-\$199,999	4.00%
\$200,000+	0.00%
Prefer not to answer	0.00%

## Gender

ANSWER CHOICES	RESPONSES
Male	44.00%
Female	56.00%

## Age

ANSWER CHOICES	RESPONSES
< 18	0.00%
18-29	50.00%
30-44	28.00%
45-60	16.00%
> 60	6.00%

## Device Type

ANSWER CHOICES	RESPONSES
iOS Phone / Tablet	68.00%
Android Phone / Tablet	24.00%
Other Phone / Tablet	0.00%
Windows Desktop / Laptop	4.00%
MacOS Desktop / Laptop	2.00%
Other	2.00%

## Region

ANSWER CHOICES	RESPONSES
East North Central	16.00%
East South Central	4.00%
Middle Atlantic	18.00%
Mountain	8.00%
New England	4.00%
Pacific	20.00%
South Atlantic	16.00%
West North Central	2.00%
West South Central	12.00%